



Price List

For Residential Customers

- Line Rental and Broadband
- Hardware
- Call Plans
- International Calls
- Premium Rate Calls

10th January 2017

Standard Line Rental, Optional Line Services and Broadband Subscriptions

| Product | Frequency | Price |
|----------------------|-----------|-----------------------------------|
| Line Rental | Monthly | £18.99 |
| Line Rental | Annually | £179.88 |
| Caller Display | Monthly | £1.75 |
| Voicemail | Monthly | £1.75 |
| Incoming Call Alert# | Monthly | £3.30 |
| 3 Way Calling# | Monthly | £3.30 |
| Call Barring# | Monthly | £3.30 |
| Auto Redial# | Monthly | £3.30 |
| Call Divert# | Monthly | £3.30 |
| Broadband | Monthly | £as set out in Order Confirmation |

Hardware

| Hardware | Price |
|-----------------|---------|
| Standard Router | £69.00 |
| Plus Router | £99.00 |
| Premium Router | £149.00 |

Product combinations available and priced as follows: 2-4 Services - £6.60; 5 Services - £8.80

Call Plan and Boost Information (all prices include VAT)

| Call Plan | Price | When Can I Use It? | UK Landlines (Prefix 01, 02, 03, 0870) | UK Mobiles | Premium Rate |
|---|--------------|--|--|---|---|
| Talk Anytime | £7.50 | 24 hours a day, 7 days a week | Included | Not included and charged at rate set out in Price List (plus 23p connection charge) | Not included and charged at rate set out in Price List (plus 23p connection charge) |
| Talk Evening and Weekends | £2.99 | Between the Hours of 6pm-6am Monday to Friday and any time during the weekend | Included during allocated times. Outside of these times, calls are charged at the standard rate as set out in the Price List (plus 23p connection charge) | Not included and charged at rate set out in Price List (plus 23p connection charge) | Not included and charged at rate set out in Price List (plus 23p connection charge) |
| Mobile Minutes Booster | £5.00 | 24 hours a day, 7 days a week | Not included and charged at rate set out in Price List (plus 23p connection charge) | Included up to a limit (as set out in the Order Confirmation) | Not included and charged at rate set out in Price List (plus 23p connection charge) |
| Top 33 International Destinations Booster | £6.20 | 24 hours a day, 7 days a week | N/A | N/A | N/A |

Out of contract pricing (all prices include VAT)

| Product | Price per month |
|--|----------------------------|
| ADSL Broadband Bundle (including Line rental) | £35.99 |
| Fibre Broadband Bundle (including Line Rental) | £47.49 |

Call Plan Charges (pence per minute)**(Fixed local and national landline - for all others see Price List)**

| Plan | Day | Evening | Weekend |
|-------------------------|------------|----------------|----------------|
| Talk Anytime | 0 | 0 | 0 |
| Talk Evening & weekends | 13 | 0 | 0 |
| UK Mobile | 18 | 18 | 18 |
| No Call Plan | 13 | 13 | 13 |

Call Charge Rounding -

- Each call charge will be rounded up to the nearest penny

Duration Rounding

- The duration of each call will be rounded up to the nearest whole minute

Bill Rounding

- Call charges will be rounded up to the nearest whole penny

Call rates to other Mobile Numbers (pence per minute)

| Charge Band | Connection Fee | Daytime | Evening | Weekend |
|-------------|----------------|---------|---------|---------|
| FW1 | 23 | 19 | 18 | 11 |
| FW2 | 23 | 4 | 3 | 3 |
| FW3 | 23 | 4 | 4 | 4 |
| FW4 | 23 | 8 | 7 | 7 |
| FW5 | 23 | 9 | 7 | 7 |

Call Rates to Premium Rate Services (09) (pence per minute)

| Charge Band | Connection Fee | Daytime | Evening | Weekend |
|-------------|----------------|---------|---------|---------|
| P0 | 23 | 265 | 262 | 264 |
| P1 | 23 | 86 | 73 | 69 |
| P2 | 23 | 88 | 82 | 80 |
| P3 | 23 | 180 | 183 | 182 |
| P4 | 23 | 86 | 86 | 87 |
| P5 | 23 | 90 | 95 | 95 |
| P6 | 23 | 47 | 47 | 47 |
| P7 | 23 | 122 | 122 | 121 |
| P8 | 23 | 136 | 133 | 134 |
| P9 | 23 | 19 | 19 | 19 |
| P10 | 23 | 65 | 65 | 65 |
| P11 | 23 | 0 | 0 | 0 |
| P12 | 23 | 28 | 28 | 28 |
| P13 | 23 | 37 | 37 | 37 |
| P14 | 23 | 55 | 54 | 54 |
| P15 | 23 | 73 | 71 | 72 |
| P16 | 23 | 79 | 79 | 79 |
| P17 | 23 | 98 | 95 | 94 |
| P18 | 23 | 113 | 115 | 115 |
| P19 | 23 | 122 | 122 | 122 |
| P20 | 23 | 138 | 140 | 140 |
| P21 | 23 | 147 | 147 | 147 |
| P22 | 23 | 185 | 165 | 188 |
| P23 | 23 | 195 | 167 | 171 |
| P24 | 23 | 190 | 189 | 189 |
| P25 | 23 | 205 | 207 | 208 |
| P26 | 23 | 242 | 280 | 263 |
| P27 | 23 | 12 | 23 | 22 |
| P28 | 23 | 67 | 50 | 25 |
| P29 | 23 | 51 | 32 | 28 |
| P30 | 23 | 97 | 69 | 63 |
| P31 | 23 | 25 | 25 | 25 |
| P32 | 23 | 34 | 34 | 34 |
| P33 | 23 | 214 | 217 | 215 |
| P34 | 23 | 110 | 110 | 110 |
| P35 | 23 | 89 | 90 | 90 |
| P36 | 23 | 82 | 82 | 82 |
| P37 | 23 | 17 | 12 | 7 |
| P38 | 23 | 14 | 14 | 14 |
| P39 | 23 | 16 | 16 | 16 |
| P40 | 23 | 17 | 18 | 18 |
| P41 | 23 | 19 | 20 | 20 |
| P42 | 23 | 18 | 20 | 18 |
| P43 | 23 | 332 | 332 | 332 |
| P44 | 23 | 179 | 189 | 189 |
| P45 | 23 | 61 | 62 | 62 |
| P46 | 23 | 86 | 87 | 87 |
| P47 | 23 | 103 | 104 | 104 |
| P48 | 23 | 120 | 120 | 120 |
| P49 | 23 | 169 | 170 | 170 |
| P50 | 23 | 186 | 187 | 187 |
| P51 | 23 | 219 | 220 | 220 |
| P52 | 23 | 236 | 237 | 237 |
| P53 | 23 | 252 | 249 | 249 |
| P54 | 23 | 61 | 58 | 58 |
| P55 | 23 | 101 | 101 | 101 |
| P56 | 23 | 82 | 83 | 83 |
| P57 | 23 | 123 | 123 | 123 |
| P58 | 23 | 167 | 167 | 167 |
| P59 | 23 | 185 | 186 | 187 |
| P60 | 23 | 219 | 220 | 221 |
| P61 | 23 | 236 | 237 | 238 |
| P62 | 23 | 303 | 303 | 303 |

Calls to Directory Enquiries

a) Time Duration (pence per minute)

| Charge Band | Connection Fee | Daytime | Evening | Weekend |
|-------------|----------------|---------|---------|---------|
| dq1 | | 23 | 45 | 45 |
| dq2 | | 23 | 63 | 63 |
| dq3 | | 23 | 69 | 71 |
| dq4 | | 23 | 81 | 80 |
| dq5 | | 23 | 87 | 88 |
| dq6 | | 23 | 96 | 97 |
| dq7 | | 23 | 122 | 123 |
| dq8 | | 23 | 140 | 141 |
| dq9 | | 23 | 175 | 176 |
| dq10 | | 23 | 211 | 212 |
| dq11 | | 23 | 221 | 221 |
| dq12 | | 23 | 264 | 265 |
| dq13 | | 23 | 282 | 283 |
| dq39 | | 23 | 133 | 133 |
| dq43 | | 23 | 34 | 35 |
| dq61 | | 23 | 132 | 133 |
| dq89 | | 23 | 104 | 105 |
| dq101 | | 23 | 4 | 2 |
| dq137 | | 23 | 259 | 259 |

b) Price per Call (pence)

| Charge Band | Connection Fee | Daytime | Evening | Weekend |
|-------------|----------------|---------|---------|---------|
| dq14 | | 23 | 46 | 47 |
| dq15 | | 23 | 51 | 53 |
| dq16 | | 23 | 60 | 61 |
| dq17 | | 23 | 69 | 70 |
| dq18 | | 23 | 246 | 247 |
| dq19 | | 23 | 263 | 265 |
| dq20 | | 23 | 299 | 303 |
| dq21 | | 23 | 300 | 301 |
| dq22 | | 23 | 352 | 353 |
| dq50 | | 23 | 54 | 55 |
| dq57 | | 23 | 40 | 41 |
| dq58 | | 23 | 333 | 334 |
| dq59 | | 23 | 345 | 345 |
| dq62 | | 23 | 282 | 283 |
| dq66 | | 23 | 50 | 50 |
| dq79 | | 23 | 78 | 79 |
| dq88 | | 23 | 464 | 463 |
| dq99 | | 23 | 105 | 106 |
| dq110 | | 23 | 70 | 71 |
| dq117 | | 23 | 87 | 88 |
| dq118 | | 23 | 174 | 175 |
| dq142 | | 23 | 173 | 174 |

d) Time Duration, Connection Fee and Price per Call

| Charge Band | Connection Fee | Fixed Price per Call (pence) | | | Time Duration (pence per minute) | | |
|-------------|----------------|------------------------------|---------|---------|----------------------------------|---------|---------|
| | | Daytime | Evening | Weekend | Daytime | Evening | Weekend |
| dq23 | 23 | 74 | 75 | 75 | 37 | 37 | 37 |
| dq24 | 23 | 237 | 237 | 237 | 38 | 38 | 38 |
| dq25 | 23 | 36 | 37 | 37 | 47 | 47 | 47 |
| dq26 | 23 | 55 | 56 | 56 | 47 | 47 | 47 |
| dq27 | 23 | 17 | 18 | 18 | 65 | 66 | 66 |
| dq28 | 23 | 15 | 16 | 16 | 92 | 92 | 92 |
| dq29 | 23 | 110 | 112 | 112 | 189 | 189 | 189 |
| dq30 | 23 | 55 | 56 | 56 | 283 | 283 | 283 |
| dq31 | 23 | 20 | 19 | 19 | 66 | 66 | 66 |
| dq32 | 23 | 15 | 16 | 16 | 70 | 72 | 72 |

| | | | | | | | |
|-------|----|-----|-----|-----|-----|-----|-----|
| dq33 | 23 | 36 | 37 | 37 | 89 | 91 | 91 |
| dq34 | 23 | 20 | 19 | 19 | 94 | 94 | 94 |
| dq35 | 23 | 20 | 19 | 19 | 113 | 113 | 113 |
| dq36 | 23 | 24 | 27 | 28 | 23 | 23 | 23 |
| dq37 | 23 | 32 | 33 | 33 | 47 | 47 | 47 |
| dq38 | 23 | 110 | 110 | 111 | 187 | 187 | 187 |
| dq40 | 23 | 36 | 37 | 37 | 34 | 36 | 36 |
| dq41 | 23 | 152 | 152 | 152 | 76 | 76 | 76 |
| dq42 | 23 | 13 | 14 | 15 | 111 | 111 | 111 |
| dq44 | 23 | 55 | 56 | 56 | 56 | 56 | 56 |
| dq45 | 23 | 7 | 8 | 9 | 66 | 66 | 66 |
| dq46 | 23 | 14 | 16 | 16 | 73 | 73 | 73 |
| dq47 | 23 | 149 | 150 | 151 | 94 | 94 | 94 |
| dq48 | 23 | 35 | 36 | 37 | 90 | 92 | 93 |
| dq49 | 23 | 92 | 93 | 94 | 91 | 92 | 93 |
| dq51 | 23 | 253 | 254 | 255 | 252 | 254 | 254 |
| dq52 | 23 | 56 | 55 | 55 | 55 | 55 | 55 |
| dq53 | 23 | 34 | 35 | 35 | 73 | 73 | 73 |
| dq54 | 23 | 7 | 8 | 9 | 56 | 56 | 56 |
| dq55 | 23 | 33 | 35 | 35 | 31 | 34 | 34 |
| dq56 | 23 | 18 | 18 | 17 | 55 | 55 | 55 |
| dq60 | 23 | 36 | 37 | 37 | 37 | 37 | 37 |
| dq64 | 23 | 27 | 28 | 29 | 75 | 75 | 75 |
| dq65 | 23 | 15 | 16 | 16 | 340 | 340 | 340 |
| dq67 | 23 | 74 | 75 | 75 | 75 | 75 | 75 |
| dq68 | 23 | 24 | 25 | 26 | 92 | 92 | 92 |
| dq69 | 23 | 139 | 141 | 140 | 283 | 283 | 283 |
| dq70 | 23 | 41 | 42 | 43 | 75 | 75 | 75 |
| dq71 | 23 | 24 | 25 | 26 | 75 | 75 | 75 |
| dq72 | 23 | 24 | 25 | 26 | 111 | 111 | 111 |
| dq73 | 23 | 41 | 42 | 42 | 111 | 111 | 111 |
| dq74 | 23 | 34 | 35 | 35 | 111 | 111 | 111 |
| dq75 | 23 | 40 | 43 | 44 | 92 | 92 | 92 |
| dq76 | 23 | 280 | 282 | 283 | 141 | 141 | 141 |
| dq77 | 23 | 49 | 50 | 51 | 111 | 111 | 111 |
| dq78 | 23 | 57 | 58 | 58 | 111 | 111 | 111 |
| dq80 | 23 | 17 | 18 | 18 | 85 | 85 | 85 |
| dq81 | 23 | 21 | 22 | 22 | 85 | 85 | 85 |
| dq82 | 23 | 54 | 56 | 56 | 85 | 85 | 85 |
| dq83 | 23 | 134 | 135 | 136 | 136 | 136 | 136 |
| dq84 | 23 | 24 | 25 | 26 | 130 | 130 | 130 |
| dq85 | 23 | 224 | 226 | 226 | 283 | 283 | 283 |
| dq86 | 23 | 34 | 35 | 35 | 130 | 130 | 130 |
| dq87 | 23 | 57 | 58 | 58 | 111 | 111 | 111 |
| dq90 | 23 | 76 | 78 | 79 | 45 | 45 | 45 |
| dq91 | 23 | 24 | 25 | 26 | 149 | 149 | 149 |
| dq92 | 23 | 33 | 35 | 35 | 149 | 149 | 149 |
| dq93 | 23 | 45 | 46 | 47 | 130 | 130 | 130 |
| dq94 | 23 | 45 | 46 | 47 | 149 | 149 | 149 |
| dq95 | 23 | 74 | 75 | 75 | 111 | 111 | 111 |
| dq96 | 23 | 73 | 74 | 75 | 111 | 111 | 111 |
| dq97 | 23 | 519 | 520 | 521 | 302 | 302 | 302 |
| dq98 | 23 | 499 | 501 | 501 | 409 | 409 | 409 |
| dq100 | 23 | 338 | 339 | 340 | 284 | 284 | 284 |
| dq102 | 23 | 111 | 112 | 113 | 110 | 112 | 112 |
| dq103 | 23 | 122 | 122 | 121 | 43 | 43 | 43 |
| dq104 | 23 | 128 | 129 | 130 | 88 | 88 | 88 |
| dq105 | 23 | 53 | 54 | 54 | 130 | 130 | 130 |
| dq106 | 23 | 264 | 265 | 266 | 196 | 196 | 196 |
| dq107 | 23 | 296 | 297 | 298 | 240 | 240 | 240 |
| dq108 | 23 | 96 | 95 | 95 | 191 | 191 | 191 |
| dq109 | 23 | 54 | 55 | 55 | 152 | 152 | 152 |
| dq111 | 23 | 346 | 347 | 347 | 347 | 347 | 347 |
| dq112 | 23 | 80 | 80 | 80 | 267 | 267 | 267 |
| dq113 | 23 | 185 | 186 | 187 | 75 | 75 | 75 |
| dq114 | 23 | 338 | 339 | 340 | 376 | 376 | 376 |
| dq115 | 23 | 72 | 73 | 73 | 244 | 244 | 244 |
| dq116 | 23 | 185 | 186 | 187 | 94 | 94 | 94 |
| dq119 | 23 | 556 | 557 | 557 | 469 | 469 | 469 |

| | | | | | | | |
|-------|----|-----|-----|-----|-----|-----|-----|
| dq120 | 23 | 75 | 76 | 77 | 238 | 238 | 238 |
| dq121 | 23 | 181 | 182 | 183 | 101 | 101 | 101 |
| dq122 | 23 | 342 | 343 | 344 | 370 | 370 | 370 |
| dq123 | 23 | 0 | 0 | 0 | 90 | 91 | 92 |
| dq124 | 23 | 237 | 238 | 238 | 109 | 109 | 109 |
| dq125 | 23 | 242 | 241 | 241 | 104 | 104 | 104 |
| dq126 | 23 | 237 | 238 | 238 | 311 | 313 | 313 |
| dq127 | 23 | 88 | 89 | 90 | 183 | 183 | 183 |
| dq128 | 23 | 237 | 238 | 238 | 345 | 346 | 347 |
| dq129 | 23 | 280 | 281 | 282 | 205 | 205 | 205 |
| dq130 | 23 | 436 | 437 | 438 | 435 | 437 | 437 |
| dq131 | 23 | 276 | 278 | 278 | 342 | 344 | 344 |
| dq132 | 23 | 83 | 85 | 85 | 256 | 258 | 258 |
| dq134 | 23 | 136 | 137 | 138 | 135 | 137 | 137 |
| dq135 | 23 | 297 | 297 | 297 | 347 | 347 | 347 |
| dq136 | 23 | 525 | 525 | 525 | 698 | 698 | 698 |
| dq138 | 23 | 120 | 122 | 122 | 263 | 263 | 263 |
| dq139 | 23 | 103 | 104 | 105 | 122 | 122 | 122 |
| dq141 | 23 | 749 | 748 | 748 | 550 | 550 | 550 |
| dq143 | 23 | 312 | 313 | 313 | 449 | 451 | 451 |
| dq144 | 23 | 347 | 348 | 348 | 449 | 451 | 451 |
| dq145 | 23 | 171 | 172 | 173 | 170 | 172 | 172 |
| dq146 | 23 | 353 | 353 | 353 | 655 | 655 | 655 |
| dq147 | 23 | 33 | 35 | 35 | 450 | 450 | 450 |
| dq148 | 23 | 176 | 176 | 176 | 175 | 175 | 175 |
| dq149 | 23 | 122 | 122 | 122 | 119 | 119 | 119 |
| dq150 | 23 | 418 | 418 | 418 | 521 | 521 | 521 |
| dq151 | 23 | 453 | 453 | 453 | 807 | 807 | 807 |
| dq152 | 23 | 350 | 350 | 350 | 350 | 350 | 350 |
| dq153 | 23 | 3 | 1 | 1 | 209 | 209 | 209 |

Fixed Fee Calls (e.e 07,08,09) pence per call

| | Connection Fee | Daytime | Evening | Weekend |
|------|----------------|---------|---------|---------|
| ff0 | 23 | 16 | 17 | 17 |
| ff1 | 23 | 42 | 42 | 42 |
| ff2 | 23 | 84 | 84 | 84 |
| ff3 | 23 | 34 | 17 | 17 |
| ff5 | 23 | 107 | 107 | 107 |
| ff6 | 23 | 50 | 50 | 50 |
| ff8 | 23 | 25 | 24 | 24 |
| ff9 | 23 | 65 | 64 | 64 |
| ff10 | 23 | 37 | 36 | 36 |
| ff11 | 23 | 103 | 103 | 103 |
| ff12 | 23 | 126 | 126 | 126 |
| ff13 | 23 | 172 | 172 | 171 |
| ff14 | 23 | 151 | 151 | 151 |
| ff15 | 23 | 10 | 10 | 10 |
| ff16 | 23 | 25 | 25 | 25 |
| ff17 | 23 | 33 | 33 | 34 |
| ff18 | 23 | 58 | 60 | 58 |
| ff19 | 23 | 67 | 67 | 67 |
| ff20 | 23 | 75 | 76 | 75 |
| ff21 | 23 | 257 | 257 | 256 |
| ff24 | 23 | 134 | 134 | 134 |
| ff25 | 23 | 202 | 205 | 205 |
| ff26 | 23 | 210 | 210 | 210 |
| ff27 | 23 | 218 | 218 | 218 |
| ff28 | 23 | 17 | 18 | 18 |
| ff29 | 23 | 8 | 9 | 9 |
| ff30 | 23 | 109 | 109 | 109 |
| ff32 | 23 | 142 | 143 | 143 |
| ff33 | 23 | 57 | 57 | 57 |
| ff34 | 23 | 164 | 164 | 164 |
| ff35 | 23 | 246 | 247 | 247 |
| ff36 | 23 | 82 | 82 | 82 |
| ff37 | 23 | 98 | 99 | 99 |
| ff38 | 23 | 122 | 122 | 122 |
| ff39 | 23 | 191 | 191 | 191 |
| ff40 | 23 | 216 | 216 | 216 |
| ff41 | 23 | 244 | 243 | 243 |
| ff42 | 23 | 70 | 70 | 70 |
| ff43 | 23 | 53 | 52 | 52 |

Call Rates to Multi Media Services (pence per minute plus price per call)

| | Connection Fee | Fixed Price per Call (pence) | | | Time Duration (pence per minute) | | |
|-----|----------------|------------------------------|---------|---------|----------------------------------|---------|---------|
| | | Daytime | Evening | Weekend | Daytime | Evening | Weekend |
| mm1 | 23 | 5 | 7 | 7 | 28 | 28 | 28 |
| mm2 | 23 | 9 | 4 | 3 | 47 | 47 | 47 |
| mm3 | 23 | 9 | 4 | 3 | 93 | 93 | 93 |
| mm4 | 23 | 9 | 4 | 3 | 28 | 28 | 28 |
| mm5 | 23 | 9 | 4 | 3 | 37 | 37 | 37 |
| mm6 | 23 | 3 | 5 | 5 | 47 | 47 | 47 |
| mm7 | 23 | 5 | 2 | 1 | 47 | 47 | 47 |

Call rates to Personal Numbering Services (070) (pence per minute)

| | Connection Fee | Daytime | Evening | Weekend |
|------|----------------|---------|---------|---------|
| PN1 | 23 | 30 | 20 | 7 |
| PN2 | 23 | 81 | 82 | 83 |
| PN3 | 23 | 79 | 64 | 63 |
| PN4 | 23 | 40 | 42 | 43 |
| PN5 | 23 | 25 | 27 | 28 |
| PN6 | 23 | 30 | 32 | 33 |
| PN7 | 23 | 3 | 0 | 1 |
| PN8 | 23 | 30 | 32 | 33 |
| PN9 | 23 | 36 | 38 | 37 |
| PN10 | 23 | 55 | 58 | 58 |
| PN11 | 23 | 61 | 46 | 47 |
| PN12 | 23 | 41 | 44 | 45 |
| PN13 | 23 | 63 | 64 | 65 |
| PN14 | 23 | 44 | 46 | 46 |
| PN15 | 23 | 18 | 20 | 21 |
| PN16 | 23 | 21 | 22 | 23 |
| PN17 | 23 | 22 | 24 | 24 |
| PN18 | 23 | 23 | 25 | 26 |
| PN19 | 23 | 13 | 15 | 16 |
| PN20 | 23 | 37 | 39 | 39 |
| PN21 | 23 | 62 | 64 | 65 |
| PN22 | 23 | 7 | 2 | 2 |

Calls not Including Internet Services (some 08) (per per minute)

| | Connection Fee | Daytime | Evening | Weekend |
|-----|----------------|---------|---------|---------|
| g1 | 23 | 14 | 9 | 8 |
| g2 | 23 | 5 | 4 | 3 |
| g3 | 23 | 4 | 2 | 2 |
| g4 | 23 | 8 | 12 | 8 |
| g5 | 23 | 1 | 1 | 0 |
| g6 | 23 | 12 | 13 | 13 |
| g7 | 23 | 23 | 25 | 24 |
| g8 | 23 | 4 | 4 | 4 |
| g9 | 23 | 6 | 6 | 6 |
| g10 | 23 | 7 | 8 | 8 |
| g11 | 23 | 11 | 11 | 11 |
| g12 | 23 | 14 | 26 | 26 |
| g13 | 23 | 16 | 16 | 16 |
| g14 | 23 | 17 | 17 | 17 |
| g15 | 23 | 19 | 19 | 19 |
| g16 | 23 | 7 | 6 | 6 |
| g17 | 23 | 9 | 8 | 7 |
| g18 | 23 | 8 | 3 | 2 |
| g19 | 23 | 8 | 4 | 3 |
| g20 | 23 | 12 | 9 | 7 |
| g21 | 23 | 12 | 12 | 12 |
| g22 | 23 | 3 | 3 | 3 |
| g23 | 23 | 19 | 13 | 7 |
| g24 | 23 | 10 | 10 | 10 |
| g25 | 23 | 19 | 19 | 19 |
| g26 | 23 | 10 | 9 | 5 |
| g27 | 23 | 5 | 5 | 5 |
| g28 | 23 | 7 | 7 | 7 |

Call Rates to Internet Services (mainly 0844) (pence per minute)

| | Connection Fee | Daytime | Evening | Weekend |
|-----|----------------|---------|---------|---------|
| i1 | 23 | 12 | 12 | 12 |
| i2 | 23 | 23 | 22 | 21 |
| i3 | 23 | 6 | 6 | 6 |
| i4 | 23 | 6 | 6 | 6 |
| i5 | 23 | 13 | 13 | 13 |
| i8 | 23 | 58 | 81 | 127 |
| i9 | 23 | 13 | 13 | 12 |
| i10 | 23 | 17 | 17 | 17 |
| i11 | 23 | 17 | 18 | 18 |
| i12 | 23 | 19 | 19 | 19 |
| i13 | 23 | 8 | 7 | 4 |
| i14 | 23 | 8 | 4 | 2 |
| i15 | 23 | 8 | 4 | 3 |
| i16 | 23 | 9 | 9 | 9 |
| i17 | 23 | 9 | 5 | 4 |
| i18 | 23 | 9 | 5 | 5 |
| i19 | 23 | 8 | 5 | 4 |
| i20 | 23 | 8 | 5 | 4 |
| i21 | 23 | 7 | 4 | 3 |
| i22 | 23 | 8 | 5 | 4 |
| i23 | 23 | 7 | 5 | 4 |
| i24 | 23 | 8 | 5 | 4 |
| i25 | 23 | 7 | 5 | 4 |
| i26 | 23 | 10 | 7 | 4 |
| i30 | 23 | 9 | 7 | 3 |
| i33 | 23 | 10 | 9 | 5 |

Calls to Major Mobile Networks (pence per minute)

| | Connection Fee | Daytime | Evening | Weekend |
|--------------|----------------|---------|---------|---------|
| Three Mobile | 23 | 18 | 18 | 18 |
| Vodafone | 23 | 18 | 18 | 18 |
| 02 Mobile | 23 | 18 | 18 | 18 |
| Orange | 23 | 18 | 18 | 18 |
| T-Mobile | 23 | 18 | 18 | 18 |

International Calls (pence per minute)

| | Connection Fee | Daytime | Evening | Weekend |
|------------------|----------------|---------|---------|---------|
| AUSTRIA | 23 | 5 | 5 | 4 |
| AUSTRIA-VIENNA | 23 | 5 | 4 | 4 |
| AZORES | 23 | 4 | 3 | 3 |
| BELGIUM | 23 | 4 | 4 | 3 |
| BELGIUM-BRUSSELS | 23 | 4 | 4 | 3 |
| BULGARIA | 23 | 9 | 8 | 8 |
| CANARY ISLANDS | 23 | 3 | 2 | 2 |
| CROATIA | 23 | 4 | 3 | 3 |
| CYPRUS | 23 | 4 | 3 | 3 |
| CZECH REPUBLIC | 23 | 6 | 5 | 4 |
| DENMARK | 23 | 3 | 2 | 2 |
| ESTONIA | 23 | 5 | 4 | 4 |
| FINLAND | 23 | 9 | 8 | 8 |
| FRANCE | 23 | 3 | 2 | 2 |
| FRANCE-PARIS | 23 | 3 | 2 | 2 |
| GERMANY | 23 | 3 | 2 | 2 |
| GERMANY | 23 | 3 | 2 | 2 |
| GREECE | 23 | 4 | 3 | 3 |
| HUNGARY | 23 | 4 | 3 | 3 |
| IRELAND | 23 | 3 | 2 | 2 |
| IRELAND-DUBLIN | 23 | 3 | 2 | 2 |
| ITALY | 23 | 3 | 2 | 2 |
| ITALY-MILAN | 23 | 3 | 2 | 2 |

| | | | | |
|---------------------------------|----|----|----|----|
| LATVIA | 23 | 6 | 5 | 5 |
| LITHUANIA | 23 | 6 | 5 | 5 |
| LUXEMBOURG | 23 | 4 | 3 | 3 |
| MADEIRA | 23 | 3 | 2 | 2 |
| MALTA | 23 | 5 | 4 | 4 |
| MONACO | 23 | 15 | 14 | 14 |
| NETHERLANDS | 23 | 4 | 3 | 3 |
| NETHERLANDS-AMSTERDAM | 23 | 4 | 3 | 3 |
| NETHERLANDS-ROTTERDAM | 23 | 4 | 3 | 3 |
| NORWAY | 23 | 4 | 3 | 3 |
| POLAND | 23 | 4 | 3 | 3 |
| PORTUGAL | 23 | 4 | 3 | 3 |
| ROMANIA | 23 | 6 | 5 | 5 |
| SAN MARINO-ITALY | 23 | 9 | 8 | 8 |
| SLOVAK REPUBLIC | 23 | 6 | 5 | 5 |
| SLOVENIA | 23 | 4 | 3 | 3 |
| SPAIN | 23 | 3 | 2 | 2 |
| SPAIN-MADRID | 23 | 3 | 2 | 2 |
| SPAIN-BARCELONA | 23 | 3 | 2 | 2 |
| SWEDEN | 23 | 3 | 2 | 2 |
| SWEDEN-STOCKHOLM | 23 | 3 | 2 | 2 |
| SWITZERLAND | 23 | 4 | 3 | 3 |
| SWITZERLAND-GENEVA | 23 | 4 | 3 | 3 |
| SWITZERLAND-ZURICH | 23 | 4 | 3 | 3 |
| BELGIUM (ISDN) | 23 | 6 | 43 | 5 |
| CYPRUS (ISDN) | 23 | 6 | 5 | 5 |
| CZECH REPUBLIC (ISDN) | 23 | 6 | 5 | 5 |
| DENMARK (ISDN) | 23 | 4 | 3 | 3 |
| FINLAND (ISDN) | 23 | 6 | 5 | 5 |
| GIBRALTAR (ISDN) | 23 | 6 | 5 | 5 |
| GREECE (ISDN) | 23 | 6 | 5 | 5 |
| HUNGARY (ISDN) | 23 | 6 | 5 | 5 |
| ICELAND (ISDN) | 23 | 6 | 5 | 5 |
| ITALY (ISDN) | 23 | 6 | 5 | 5 |
| LUXEMBOURG (ISDN) | 23 | 6 | 5 | 5 |
| MONACO (ISDN) | 23 | 6 | 5 | 5 |
| NORWAY (ISDN) | 23 | 6 | 5 | 5 |
| POLAND (ISDN) | 23 | 6 | 5 | 5 |
| SLOVENIA (ISDN) | 23 | 6 | 5 | 5 |
| SPAIN (ISDN) | 23 | 6 | 5 | 5 |
| SWITZERLAND (ISDN) | 23 | 6 | 5 | 5 |
| AUSTRIA-MOBILE | 23 | 9 | 8 | 7 |
| BELGIUM-MOBILE | 23 | 11 | 11 | 10 |
| CYPRUS-MOBILE | 23 | 10 | 9 | 9 |
| CZECH REP-MOBILE | 23 | 15 | 14 | 14 |
| DENMARK-MOBILE | 23 | 15 | 14 | 14 |
| FRANCE-MOBILE | 23 | 6 | 5 | 5 |
| GERMANY-MOBILE | 23 | 6 | 5 | 5 |
| GREECE-MOBILE | 23 | 6 | 5 | 4 |
| IRELAND-MOBILE | 23 | 11 | 10 | 10 |
| ITALY-MOBILE | 23 | 13 | 12 | 11 |
| NETHERLANDS-MOBILE | 23 | 18 | 17 | 17 |
| NORWAY-MOBILE | 23 | 18 | 17 | 17 |
| PORTUGAL-MOBILE | 23 | 11 | 10 | 10 |
| ROMANIA-MOBILE | 23 | 11 | 10 | 10 |
| SPAIN-MOBILE | 23 | 13 | 12 | 12 |
| SWEDEN-MOBILE | 23 | 7 | 7 | 6 |
| SWITZERLAND-MOBILE | 23 | 20 | 19 | 19 |
| BULGARIA-MOBILE | 23 | 13 | 12 | 12 |
| HUNGARY-MOBILE | 23 | 11 | 10 | 10 |
| MALTA-MOBILE | 23 | 19 | 18 | 18 |
| POLAND-MOBILE | 23 | 11 | 10 | 10 |
| International Freephone Service | 23 | 0 | 0 | 0 |
| Isle of Man | 23 | 9 | 6 | 6 |
| GREECE - ATHENS | 23 | 4 | 3 | 3 |
| LATVIA - MOBILE | 23 | 15 | 14 | 14 |
| ROMANIA - BUCHAREST | 23 | 6 | 5 | 5 |
| LITHUANIA - MOBILE | 23 | 13 | 12 | 12 |
| | 23 | 0 | 0 | 0 |

| | | | | |
|-------------------------------|----|----|----|----|
| CANADA | 23 | 3 | 2 | 1 |
| CHINA | 23 | 3 | 2 | 2 |
| COSTA RICA | 23 | 4 | 3 | 3 |
| HONG KONG | 23 | 4 | 3 | 3 |
| ISRAEL | 23 | 4 | 3 | 3 |
| MEXICO | 23 | 3 | 3 | 2 |
| NEW ZEALAND | 23 | 4 | 3 | 3 |
| NEW ZEALAND-AUCKLAND | 23 | 4 | 3 | 3 |
| PUERTO RICO | 23 | 3 | 2 | 2 |
| SINGAPORE | 23 | 4 | 3 | 3 |
| SOUTH KOREA | 23 | 4 | 3 | 3 |
| U.S.A. | 23 | 3 | 2 | 2 |
| VENEZUELA | 23 | 4 | 3 | 2 |
| CHINA-MOBILE | 23 | 3 | 2 | 2 |
| HONG KONG-MOBILE | 23 | 4 | 3 | 3 |
| SINGAPORE-MOBILE | 23 | 4 | 3 | 2 |
| Internet Connection | 23 | 3 | 1 | 1 |
| | 23 | 0 | 0 | 0 |
| Antilles (Netherlands)-Mobile | 23 | 26 | 25 | 25 |
| Bermuda-Mobile | 23 | 9 | 8 | 8 |
| Bhutan-Mobile | 23 | 19 | 18 | 18 |
| Brunei-Mobile | 23 | 8 | 7 | 7 |
| Cambodia-Mobile | 23 | 9 | 8 | 7 |
| French Guiana-Mobile | 23 | 18 | 17 | 17 |
| Georgia-Mobile | 23 | 29 | 28 | 28 |
| Guadeloupe-Mobile | 23 | 14 | 13 | 13 |
| Honduras-Mobile | 23 | 26 | 25 | 25 |
| Kazakhstan-Mobile | 23 | 20 | 19 | 19 |
| Kyrgyzstan-Mobile | 23 | 22 | 21 | 21 |
| Macao-Mobile | 23 | 15 | 14 | 14 |
| Martinique-Mobile | 23 | 15 | 14 | 14 |
| Mauritius-Mobile | 23 | 22 | 21 | 21 |
| Mayotte-Mobile | 23 | 25 | 24 | 24 |
| Mongolia-Mobile | 23 | 11 | 10 | 10 |
| Nepal-Mobile | 23 | 19 | 18 | 18 |
| Paraguay-Mobile | 23 | 22 | 21 | 21 |
| Reunion-Mobile | 23 | 22 | 21 | 20 |
| Tajikistan-Mobile | 23 | 28 | 27 | 27 |
| UAE-Mobile | 23 | 30 | 29 | 29 |
| Uzbekistan-Mobile | 23 | 16 | 16 | 15 |
| Vietnam-Mobile | 23 | 13 | 12 | 11 |
| AMERICAN SAMOA | 23 | 12 | 11 | 11 |
| ANDORRA | 23 | 6 | 5 | 5 |
| ANGUILLA | 23 | 17 | 16 | 16 |
| ARGENTINA | 23 | 5 | 4 | 4 |
| ARUBA | 23 | 20 | 19 | 19 |
| AUST-COCOS ISLANDS | 23 | 7 | 6 | 6 |
| AUSTRALIA | 23 | 5 | 4 | 4 |
| BAHAMAS | 23 | 20 | 19 | 19 |
| BAHRAIN | 23 | 10 | 10 | 9 |
| BARBADOS | 23 | 22 | 21 | 21 |
| BERMUDA | 23 | 9 | 8 | 8 |
| BHUTAN | 23 | 21 | 21 | 20 |
| BOLIVIA | 23 | 15 | 14 | 14 |
| BOSNIA & HERZEGOVINA | 23 | 24 | 24 | 23 |
| BRAZIL | 23 | 19 | 19 | 18 |
| BRUNEI | 23 | 6 | 5 | 5 |
| CAYMAN ISLAND | 23 | 12 | 11 | 11 |
| CHILE | 23 | 8 | 7 | 7 |
| CHRISTMAS ISLAND | 23 | 11 | 10 | 10 |
| COLOMBIA | 23 | 6 | 5 | 5 |
| CYPRUS-TURK.REP-NTHCYPRUS | 23 | 19 | 18 | 18 |
| DOMINICA | 23 | 13 | 12 | 12 |
| DOMINICAN REPUBLIC | 23 | 6 | 5 | 5 |
| ECUADOR | 23 | 23 | 22 | 21 |
| EGYPT | 23 | 16 | 15 | 15 |
| EL SALVADOR | 23 | 28 | 27 | 27 |
| FAROE ISLANDS | 23 | 12 | 11 | 11 |
| FRENCH GUIANA | 23 | 6 | 5 | 5 |

| | | | | |
|---------------------------|----|----|----|----|
| GEORGIA | 23 | 15 | 14 | 13 |
| GIBRALTAR | 23 | 8 | 7 | 7 |
| GUAM | 23 | 4 | 3 | 3 |
| GUATEMALA | 23 | 17 | 16 | 16 |
| HONDURAS | 23 | 22 | 21 | 21 |
| ICELAND | 23 | 5 | 4 | 4 |
| INDIA | 23 | 4 | 3 | 3 |
| INDIA-DELHI | 23 | 4 | 3 | 3 |
| INDIA-MADRAS | 23 | 4 | 3 | 3 |
| INDONESIA | 23 | 9 | 8 | 8 |
| IRAN | 23 | 13 | 12 | 12 |
| JAMAICA | 23 | 17 | 16 | 16 |
| JAPAN | 23 | 7 | 6 | 6 |
| JORDAN | 23 | 22 | 21 | 21 |
| KAZAKHSTAN | 23 | 8 | 7 | 6 |
| KENYA | 23 | 14 | 23 | 23 |
| KUWAIT | 23 | 10 | 9 | 8 |
| LEBANON | 23 | 16 | 15 | 15 |
| LIECHTENSTEIN-SWITZERLAND | 23 | 16 | 15 | 15 |
| MACAO | 23 | 15 | 14 | 14 |
| MACEDONIA (FYROM) | 23 | 24 | 23 | 23 |
| MALAYSIA | 23 | 6 | 5 | 5 |
| MARTINIQUE | 23 | 6 | 5 | 4 |
| MAURITIUS | 23 | 22 | 21 | 21 |
| MONGOLIA | 23 | 10 | 9 | 9 |
| NEPAL | 23 | 24 | 23 | 23 |
| NETHERLANDS ANTILLES | 23 | 23 | 11 | 11 |
| OMAN (MUSCAT) | 23 | 24 | 23 | 22 |
| PAKISTAN | 23 | 25 | 24 | 23 |
| PANAMA REPUBLIC | 23 | 10 | 9 | 9 |
| PARAGUAY | 23 | 8 | 7 | 7 |
| PERU | 23 | 5 | 4 | 4 |
| PHILIPPINES | 23 | 22 | 21 | 21 |
| PHILIPPINES-MANILA | 23 | 22 | 21 | 21 |
| REUNION | 23 | 6 | 5 | 4 |
| RUSSIA | 23 | 5 | 4 | 4 |
| RUSSIA-MOSCOW | 23 | 5 | 4 | 4 |
| RUSSIA-ST PETERSBURG | 23 | 5 | 4 | 4 |
| SAUDI ARABIA | 23 | 19 | 10 | 10 |
| SERBIA & MONTENEGRO | 23 | 26 | 25 | 24 |
| SOUTH AFRICA | 23 | 8 | 7 | 7 |
| SRI LANKA | 23 | 19 | 18 | 18 |
| ST KITTS & NEVIS | 23 | 28 | 27 | 27 |
| ST LUCIA | 23 | 19 | 18 | 18 |
| ST VINCENT | 23 | 26 | 25 | 25 |
| TAIWAN | 23 | 4 | 3 | 3 |
| THAILAND | 23 | 6 | 5 | 5 |
| TRINIDAD AND TOBAGO | 23 | 16 | 15 | 14 |
| TURKEY | 23 | 10 | 8 | 8 |
| TURKS AND CAICOS ISLAND | 23 | 24 | 23 | 23 |
| U.S. VIRGIN ISLANDS | 23 | 5 | 4 | 4 |
| U.S.A.-TOLLFREE ACCESS | 23 | 10 | 9 | 9 |
| UNITED ARAB EMIRATES | 23 | 30 | 29 | 29 |
| URUGUAY | 23 | 10 | 9 | 9 |
| VIETNAM | 23 | 13 | 12 | 12 |
| BAHRAIN (ISDN) | 23 | 6 | 5 | 5 |
| BARBADOS (ISDN) | 23 | 6 | 5 | 5 |
| CANADA (ISDN) | 23 | 6 | 5 | 5 |
| HONG KONG (ISDN) | 23 | 4 | 3 | 3 |
| ISRAEL (ISDN) | 23 | 6 | 5 | 5 |
| NEW ZEALAND (ISDN) | 23 | 6 | 5 | 5 |
| RUSSIA (ISDN) | 23 | 6 | 5 | 5 |
| SINGAPORE (ISDN) | 23 | 6 | 5 | 5 |
| TAIWAN (ISDN) | 23 | 6 | 5 | 5 |
| CNMI | 23 | 8 | 8 | 7 |
| ARGENTINA-MOBILE | 23 | 30 | 29 | 29 |
| AUSTRALIA-MOBILE | 23 | 20 | 20 | 19 |
| CHILE-MOBILE | 23 | 28 | 27 | 27 |
| COLOMBIA-MOBILE | 23 | 14 | 13 | 12 |

| | | | | |
|---------------------------|----|-----|-----|-----|
| COSTA RICA-MOBILE | 23 | 12 | 11 | 11 |
| DOMINICAN REPUBLIC-MOBILE | 23 | 18 | 17 | 17 |
| EGYPT-MOBILE | 23 | 21 | 20 | 20 |
| FINLAND-MOBILE | 23 | 28 | 27 | 27 |
| INDIA-MOBILE | 23 | 5 | 4 | 4 |
| ISRAEL-MOBILE | 23 | 7 | 3 | 3 |
| JAPAN-MOBILE | 23 | 22 | 21 | 20 |
| JORDAN-MOBILE | 23 | 28 | 27 | 27 |
| KUWAIT-MOBILE | 23 | 20 | 19 | 19 |
| LEBANON-MOBILE | 23 | 28 | 27 | 27 |
| LUXEMBOURG-MOBILE | 23 | 30 | 29 | 28 |
| MEXICO-MOBILE | 23 | 10 | 9 | 9 |
| NEW ZEALAND-MOBILE | 23 | 13 | 13 | 12 |
| PANAMA REP-MOBILE | 23 | 28 | 27 | 27 |
| PERU-MOBILE | 23 | 18 | 17 | 17 |
| PHILIPPINES-MOBILE | 23 | 23 | 22 | 22 |
| SOUTH AFRICA-MOBILE | 23 | 20 | 19 | 19 |
| SOUTH KOREA-MOBILE | 23 | 7 | 6 | 5 |
| TAIWAN-MOBILE | 23 | 19 | 18 | 18 |
| THAILAND-MOBILE | 23 | 5 | 4 | 4 |
| VENEZUELA-MOBILE | 23 | 10 | 9 | 9 |
| UK Islands | 23 | 5 | 3 | 3 |
| ICELAND-MOBILE | 23 | 14 | 14 | 13 |
| MALAYSIA-MOBILE | 23 | 7 | 6 | 6 |
| INDONESIA-MOBILE | 23 | 13 | 12 | 12 |
| KENYA-MOBILE | 23 | 14 | 13 | 13 |
| PAKISTAN-MOBILE | 23 | 25 | 23 | 23 |
| SAUDIA ARABIA-MOBILE | 23 | 27 | 26 | 26 |
| SLOVAK REPUBLIC-MOBILE | 23 | 26 | 26 | 25 |
| USA-Premium | 23 | 4 | 4 | 4 |
| TURKEY (ISDN) | 23 | 6 | 5 | 5 |
| SRI LANKA - MOBILE | 23 | 20 | 19 | 19 |
| TURKEY - ISTANBUL | 23 | 10 | 8 | 8 |
| ROMANIA (ISDN) | 23 | 6 | 5 | 5 |
| | 23 | 0 | 0 | 0 |
| Afghanistan-Mobile | 23 | 44 | 43 | 42 |
| Andorra-Mobile | 23 | 36 | 35 | 35 |
| Antigua & Barbuda-Mobile | 23 | 53 | 52 | 52 |
| Aruba-Mobile | 23 | 43 | 42 | 42 |
| Azerbaijan-Mobile | 23 | 64 | 63 | 63 |
| Belize-Mobile | 23 | 51 | 47 | 46 |
| Benin-Mobile | 23 | 43 | 42 | 42 |
| Burkina Faso-Mobile | 23 | 54 | 54 | 53 |
| Cape Verde-Mobile | 23 | 50 | 50 | 49 |
| Comoros-Mobile | 23 | 65 | 64 | 64 |
| Croatia-Mobile | 23 | 46 | 44 | 44 |
| Djibouti-Mobile | 23 | 69 | 68 | 68 |
| Dominica-Mobile | 23 | 43 | 42 | 41 |
| East Timor-Mobile | 23 | 276 | 275 | 275 |
| Equatorial Guinea-Mobile | 23 | 46 | 46 | 45 |
| Eritrea-Mobile | 23 | 52 | 51 | 51 |
| Faroe Islands-Mobile | 23 | 40 | 39 | 38 |
| Fiji-Mobile | 23 | 52 | 51 | 51 |
| French Polynesia-Mobile | 23 | 55 | 54 | 54 |
| Guinea-Mobile | 23 | 80 | 79 | 79 |
| Guyana-Mobile | 23 | 49 | 48 | 48 |
| Ivory Coast-Mobile | 23 | 59 | 60 | 60 |
| Lesotho-Mobile | 23 | 36 | 31 | 31 |
| Libya-Mobile | 23 | 39 | 38 | 38 |
| Macedonia-Mobile | 23 | 75 | 74 | 74 |
| Malawi-Mobile | 23 | 45 | 43 | 43 |
| Maldives-Mobile | 23 | 140 | 137 | 137 |
| Mauritania-Mobile | 23 | 87 | 45 | 45 |
| Moldova-Mobile | 23 | 44 | 43 | 43 |
| Montenegro-Mobile | 23 | 61 | 60 | 60 |
| Montserrat-Mobile | 23 | 37 | 36 | 36 |
| Myanmar-Mobile | 23 | 63 | 63 | 62 |
| Oman-Mobile | 23 | 54 | 52 | 52 |
| Papua New Guinea-Mobile | 23 | 133 | 132 | 132 |

| | | | | |
|---------------------------------|----|------|------|------|
| Qatar-Mobile | 23 | 40 | 39 | 39 |
| Serbia-Mobile | 23 | 50 | 49 | 49 |
| Seychelles-Mobile | 23 | 52 | 51 | 51 |
| St Kitts & Nevis-Mobile | 23 | 49 | 48 | 48 |
| St Pierre & Miquelon-Mobile | 23 | 71 | 70 | 70 |
| St Vincent-Mobile | 23 | 46 | 45 | 45 |
| Swaziland-Mobile | 23 | 35 | 34 | 34 |
| Tanzania-Mobile | 23 | 48 | 47 | 47 |
| Togo-Mobile | 23 | 70 | 69 | 69 |
| Turks & Caicos Islands-Mobile | 23 | 46 | 45 | 45 |
| ANTARCTICA | 23 | 528 | 647 | 647 |
| ANTIGUA | 23 | 35 | 34 | 34 |
| ASCENSION ISLAND | 23 | 315 | 314 | 314 |
| AZERBAIJAN | 23 | 44 | 43 | 43 |
| BELARUS | 23 | 46 | 45 | 45 |
| BELIZE | 23 | 49 | 48 | 47 |
| BENIN REPUBLIC | 23 | 46 | 45 | 45 |
| BR. VIRGIN ISLANDS | 23 | 32 | 31 | 31 |
| BURKINA FASO | 23 | 43 | 42 | 42 |
| CAPE VERDE | 23 | 31 | 30 | 30 |
| CHAD | 23 | 60 | 59 | 59 |
| COOK ISLANDS | 23 | 160 | 159 | 158 |
| CUBA | 23 | 157 | 156 | 156 |
| DIEGO GARCIA | 23 | 156 | 155 | 155 |
| DJIBOUTI | 23 | 73 | 72 | 71 |
| EQUATORIAL GUINEA | 23 | 43 | 42 | 42 |
| ERITREA | 23 | 51 | 50 | 50 |
| FALKLAND ISLANDS | 23 | 163 | 162 | 162 |
| FIJI | 23 | 52 | 51 | 51 |
| FRENCH POLYNESIA | 23 | 37 | 29 | 29 |
| GREENLAND | 23 | 69 | 68 | 68 |
| GUANTANAMO BAY-CUBA | 23 | 157 | 156 | 156 |
| GUINEA-BISSAU | 23 | 73 | 75 | 75 |
| GUINEA REPUBLIC | 23 | 77 | 77 | 76 |
| INMARSAT-A(EAST ATLANTIC) | 23 | 582 | 581 | 581 |
| INMARSAT-A(INDIAN) | 23 | 340 | 339 | 339 |
| INMARSAT-A(PACIFIC) | 23 | 847 | 846 | 846 |
| INMARSAT-A(WEST ATLANTIC) | 23 | 220 | 219 | 219 |
| INMARSAT-B(EAST ATLANTIC) | 23 | 2206 | 2205 | 2205 |
| INMARSAT-B(INDIAN) | 23 | 321 | 320 | 320 |
| INMARSAT-B(PACIFIC) | 23 | 2312 | 2311 | 2311 |
| INMARSAT-B(WEST ATLANTIC) | 23 | 249 | 248 | 248 |
| INMARSAT-M(EAST ATLANTIC) | 23 | 1472 | 1471 | 1471 |
| INMARSAT-M(INDIAN) | 23 | 590 | 589 | 589 |
| INMARSAT-M(PACIFIC) | 23 | 330 | 330 | 329 |
| INMARSAT-M(WEST ATLANTIC) | 23 | 590 | 589 | 589 |
| INMARSAT-Mini M (EAST ATLANTIC) | 23 | 590 | 589 | 589 |
| INMARSAT-Mini M (INDIAN) | 23 | 871 | 870 | 870 |
| INMARSAT-Mini M (PACIFIC) | 23 | 590 | 589 | 589 |
| INMARSAT-Mini M (WEST ATLANTIC) | 23 | 350 | 182 | 284 |
| IVORY COAST | 23 | 119 | 118 | 118 |
| KIRIBATI | 23 | 112 | 111 | 111 |
| LESOTHO | 23 | 40 | 39 | 39 |
| LIBYA | 23 | 40 | 25 | 25 |
| MADAGASCAR | 23 | 99 | 98 | 98 |
| MALDIVE ISLES | 23 | 140 | 139 | 139 |
| MARSHALL ISLANDS | 23 | 48 | 47 | 47 |
| MAYOTTE | 23 | 33 | 32 | 32 |
| MICRONESIA | 23 | 40 | 39 | 39 |
| MOLDOVA | 23 | 38 | 21 | 21 |
| MONTSERRAT | 23 | 37 | 36 | 36 |
| MYANMAR | 23 | 63 | 63 | 62 |
| NEW CALEDONIA | 23 | 36 | 35 | 35 |
| NICARAGUA | 23 | 30 | 29 | 29 |
| NIUE ISLAND | 23 | 103 | 102 | 102 |
| NORFOLK ISLAND | 23 | 253 | 252 | 252 |
| PALAU | 23 | 79 | 79 | 78 |
| PAPUA NEW GUINEA | 23 | 131 | 130 | 130 |
| QATAR | 23 | 34 | 33 | 33 |

| | | | | |
|----------------------------------|----|------|------|------|
| SEYCHELLES | 23 | 52 | 51 | 51 |
| SOLOMON ISLANDS | 23 | 164 | 163 | 163 |
| ST PIERRE AND MIQUELON | 23 | 46 | 45 | 45 |
| TANZANIA | 23 | 34 | 33 | 33 |
| TUVALU | 23 | 103 | 102 | 101 |
| VANUATU | 23 | 88 | 87 | 87 |
| WALLIS-IDD & FUTUNA IS | 23 | 181 | 180 | 180 |
| WESTERN SAMOA | 23 | 103 | 102 | 102 |
| ANDORRA (ISDN) | 23 | 38 | 37 | 37 |
| ARGENTINA (ISDN) | 23 | 38 | 37 | 37 |
| ARUBIA (ISDN) | 23 | 38 | 37 | 37 |
| AUSTRALIA (ISDN) | 23 | 102 | 37 | 37 |
| AUSTRIA (ISDN) | 23 | 43 | 5 | 5 |
| BELARUS (ISDN) | 23 | 38 | 37 | 37 |
| BERMUDA (ISDN) | 23 | 38 | 37 | 37 |
| BRAZIL (ISDN) | 23 | 38 | 37 | 37 |
| BRUNEI (ISDN) | 23 | 38 | 36 | 36 |
| CHILE (ISDN) | 23 | 38 | 36 | 36 |
| FRANCE (ISDN) | 23 | 53 | 52 | 52 |
| FRENCH GUIANA (ISDN) | 23 | 38 | 37 | 37 |
| FRENCH POLYNESIA (ISDN) | 23 | 38 | 37 | 37 |
| GERMANY (ISDN) | 23 | 203 | 1171 | 1202 |
| GUADELOUPE (ISDN) | 23 | 38 | 36 | 36 |
| INDIA (ISDN) | 23 | 38 | 37 | 37 |
| INDONESIA (ISDN) | 23 | 38 | 37 | 37 |
| IRELAND (ISDN) | 23 | 44 | 43 | 42 |
| JAPAN (ISDN) | 23 | 161 | 160 | 160 |
| LIECHTENSTEIN-SWITZERLAND (ISDN) | 23 | 38 | 37 | 37 |
| MALAYSIA (ISDN) | 23 | 38 | 37 | 37 |
| MARTINIQUE (ISDN) | 23 | 38 | 37 | 37 |
| MAURITIUS (ISDN) | 23 | 38 | 37 | 37 |
| NETHERLANDS (ISDN) | 23 | 43 | 42 | 42 |
| NEW CALEDONIA (ISDN) | 23 | 38 | 37 | 37 |
| PHILIPPINES (ISDN) | 23 | 38 | 37 | 37 |
| PORTUGAL (ISDN) | 23 | 46 | 42 | 5 |
| SOUTH AFRICA (ISDN) | 23 | 38 | 37 | 37 |
| SOUTH KOREA (ISDN) | 23 | 38 | 37 | 37 |
| SWEDEN (ISDN) | 23 | 43 | 42 | 42 |
| THAILAND (ISDN) | 23 | 38 | 37 | 37 |
| UNITED ARAB EMIRATES (ISDN) | 23 | 38 | 37 | 37 |
| U.S.A. (ISDN) | 23 | 43 | 5 | 5 |
| INMARSAT HSD DUPLEX | 23 | 1288 | 1287 | 1287 |
| BRAZIL-MOBILE | 23 | 42 | 41 | 41 |
| ECUADOR-MOBILE | 23 | 43 | 42 | 42 |
| EL SALVADOR-MOBILE | 23 | 39 | 38 | 38 |
| GUATEMALA-MOBILE | 23 | 31 | 30 | 29 |
| LIECHTENSTEIN-MOBILE | 23 | 37 | 36 | 36 |
| NICARAGUA-MOBILE | 23 | 49 | 48 | 48 |
| RUSSIA-MOBILE | 23 | 36 | 35 | 35 |
| SURINAM-MOBILE | 23 | 39 | 38 | 38 |
| TURKEY-MOBILE | 23 | 46 | 45 | 44 |
| TUVALU-MOBILE | 23 | 121 | 120 | 120 |
| CHINA (ISDN) | 23 | 38 | 37 | 37 |
| TOKELAU (NEW ZEALAND) | 23 | 245 | 244 | 244 |
| BELARUS-MOBILE | 23 | 58 | 57 | 57 |
| BOLIVIA-MOBILE | 23 | 32 | 36 | 36 |
| BOSNIA & HERZOGOVINA-MOBILE | 23 | 65 | 64 | 64 |
| BURUNDI-MOBILE | 23 | 97 | 96 | 96 |
| CUBA-MOBILE | 23 | 195 | 194 | 194 |
| JAMAICA-MOBILE | 23 | 47 | 46 | 46 |
| MONACO-MOBILE | 23 | 73 | 72 | 72 |
| SLOVENIA-MOBILE | 23 | 46 | 45 | 45 |
| URUGUAY-MOBILE | 23 | 37 | 36 | 36 |
| MEXICO (ISDN) | 23 | 38 | 37 | 37 |
| EGYPT (ISDN) | 23 | 38 | 37 | 37 |
| BARBADOS - MOBILE | 23 | 39 | 39 | 38 |
| CAYMAN ISLAND - MOBILE | 23 | 34 | 33 | 33 |
| GIBRALTAR - MOBILE | 23 | 44 | 43 | 43 |
| ST LUCIA - MOBILE | 23 | 47 | 49 | 49 |

| | | | | |
|------------------------------|----|-----|-----|-----|
| CROATIA - MOBILE | 23 | 62 | 61 | 61 |
| GRENADA - MOBILE | 23 | 47 | 46 | 45 |
| SERBIA & MONTENEGRO - MOBILE | 23 | 71 | 70 | 70 |
| TRINIDAD & TOBAGO - MOBILE | 23 | 50 | 50 | 49 |
| | 23 | 0 | 0 | 0 |
| Botswana-Mobile | 23 | 40 | 39 | 39 |
| Cameroon-Mobile | 23 | 39 | 38 | 38 |
| Congo-Mobile | 23 | 74 | 73 | 73 |
| Zaire-Mobile | 23 | 45 | 44 | 44 |
| Gabon-Mobile | 23 | 78 | 77 | 77 |
| Gambia-Mobile | 23 | 95 | 94 | 93 |
| Haiti-Mobile | 23 | 59 | 58 | 58 |
| Iraq-Mobile | 23 | 35 | 34 | 34 |
| Laos-Mobile | 23 | 14 | 13 | 13 |
| Liberia-Mobile | 23 | 79 | 78 | 78 |
| Madagascar-Mobile | 23 | 120 | 116 | 116 |
| Mali-Mobile | 23 | 62 | 61 | 61 |
| Mozambique-Mobile | 23 | 31 | 30 | 30 |
| Namibia-Mobile | 23 | 26 | 25 | 24 |
| Niger-Mobile | 23 | 41 | 40 | 39 |
| Senegal-Mobile | 23 | 51 | 50 | 50 |
| Sierra Leone-Mobile | 23 | 85 | 84 | 84 |
| Sudan-Mobile | 23 | 30 | 29 | 29 |
| Syria-Mobile | 23 | 34 | 33 | 33 |
| Tunisia-Mobile | 23 | 89 | 88 | 88 |
| Turkmenistan-Mobile | 23 | 24 | 23 | 23 |
| Uganda-Mobile | 23 | 62 | 61 | 61 |
| Yemen-Mobile | 23 | 33 | 32 | 32 |
| South Sudan | 23 | 191 | 191 | 191 |
| South Sudan Mobile | 23 | 67 | 66 | 66 |
| AFGHANISTAN | 23 | 44 | 43 | 43 |
| ALBANIA | 23 | 22 | 21 | 21 |
| ALGERIA | 23 | 14 | 13 | 12 |
| ANGOLA | 23 | 18 | 17 | 17 |
| ARMENIA | 23 | 20 | 19 | 19 |
| BANGLADESH | 23 | 7 | 6 | 6 |
| BOTSWANA | 23 | 13 | 12 | 12 |
| BURUNDI | 23 | 84 | 83 | 83 |
| CAMBODIA | 23 | 9 | 8 | 8 |
| CAMEROON | 23 | 26 | 25 | 25 |
| CENTRAL AFRICAN REPUBLIC | 23 | 64 | 63 | 63 |
| COMOROS | 23 | 47 | 46 | 45 |
| CONGO | 23 | 80 | 79 | 79 |
| ETHIOPIA | 23 | 52 | 51 | 50 |
| GABON | 23 | 83 | 82 | 82 |
| GAMBIA | 23 | 93 | 92 | 92 |
| GHANA | 23 | 48 | 47 | 46 |
| GRENADA | 23 | 24 | 23 | 23 |
| GUADELOUPE | 23 | 6 | 5 | 4 |
| GUYANA | 23 | 47 | 46 | 46 |
| HAITI | 23 | 65 | 64 | 64 |
| IRAQ | 23 | 24 | 23 | 23 |
| KYRGYZSTAN | 23 | 25 | 24 | 24 |
| LAOS | 23 | 12 | 12 | 12 |
| LIBERIA | 23 | 82 | 81 | 81 |
| MALAWI | 23 | 36 | 35 | 34 |
| MALI | 23 | 45 | 44 | 44 |
| EAST TIMOR | 23 | 136 | 135 | 134 |
| MAURITANIA | 23 | 84 | 83 | 83 |
| MOROCCO | 23 | 5 | 4 | 4 |
| MOZAMBIQUE | 23 | 16 | 15 | 15 |
| NAMIBIA | 23 | 13 | 12 | 12 |
| NAURU | 23 | 162 | 161 | 161 |
| NIGER | 23 | 42 | 41 | 41 |
| NIGERIA | 23 | 19 | 18 | 18 |
| NORTH KOREA | 23 | 120 | 119 | 119 |
| RWANDA | 23 | 58 | 57 | 57 |
| SAO TOME AND PRINCIPE | 23 | 192 | 186 | 186 |
| SENEGAL | 23 | 40 | 39 | 39 |

| | | | | |
|-------------------|----|-----|-----|-----|
| SIERRA LEONE | 23 | 83 | 83 | 82 |
| SOMALIA | 23 | 85 | 84 | 84 |
| ST HELENA | 23 | 214 | 213 | 212 |
| SUDAN | 23 | 29 | 28 | 28 |
| SURINAM | 23 | 29 | 28 | 28 |
| SWAZILAND | 23 | 11 | 11 | 10 |
| SYRIA | 23 | 25 | 24 | 24 |
| TAJIKISTAN | 23 | 29 | 28 | 28 |
| TOGO | 23 | 66 | 69 | 69 |
| TONGA | 23 | 78 | 81 | 81 |
| TUNISIA | 23 | 68 | 67 | 67 |
| TURKMENISTAN | 23 | 22 | 22 | 21 |
| UGANDA | 23 | 64 | 63 | 62 |
| UKRAINE | 23 | 19 | 18 | 17 |
| UZBEKISTAN | 23 | 8 | 7 | 7 |
| YEMEN | 23 | 30 | 29 | 29 |
| ZAIRE | 23 | 74 | 73 | 73 |
| ZAMBIA | 23 | 16 | 16 | 15 |
| ZIMBABWE | 23 | 21 | 20 | 20 |
| BANGLADESH-MOBILE | 23 | 8 | 7 | 7 |
| ALBANIA-MOBILE | 23 | 64 | 63 | 63 |
| ALGERIA-MOBILE | 23 | 68 | 67 | 67 |
| ANGOLA-MOBILE | 23 | 18 | 17 | 17 |
| ARMENIA-MOBILE | 23 | 36 | 35 | 35 |
| ESTONIA-MOBILE | 23 | 44 | 43 | 43 |
| ETHIOPIA-MOBILE | 23 | 47 | 46 | 46 |
| GHANA-MOBILE | 23 | 48 | 47 | 46 |
| MOROCCO-MOBILE | 23 | 68 | 71 | 71 |
| NIGERIA-MOBILE | 23 | 14 | 13 | 13 |
| PALESTINE | 23 | 35 | 34 | 34 |
| ZIMBABWE - MOBILE | 23 | 75 | 74 | 74 |
| IRAN - MOBILE | 23 | 17 | 16 | 16 |
| UKRAINE - MOBILE | 23 | 32 | 31 | 30 |
| ZAMBIA - MOBILE | 23 | 29 | 28 | 28 |

OTHER CHARGES

Charges you may incur before your first bill (if requested)

New Line Activation – £65.00

Fibre Broadband Activation – £78.00

Connection Charge – Charges for connecting, installing or activating the service will be outlined in your Order Confirmation.

Priority Connection Service – £49.99

Setup Charge – This is outlined within the Order Confirmation.

Router Handling and Delivery Charge – £14.99

Non-fixed charges you may incur during contract minimum period

Abortive Visit Charge – If you miss or cancel an appointment, you will be charged £132.60. Where a BT engineer attends at your address for the purposes of installing and/or repairing a fault with the service reported by you and the cause of the fault is found to be due or caused by your act or omission, a charge of £249.60 will apply.

Cancelled Appointment Charge – If you cancel the appointment for the BT engineer to visit your property for whatever reason, and do not give us reasonable notice (72 hours), a charge of £132.60 will apply.

Home Move Charge – £99.00*

Reconnection Charge - Where your service is suspended due to nonpayment or a breach of your contractual obligations, a £10.00 charge will apply. Where your service is terminated due to the above reasons, and no engineer visit is required, a charge of £39.00 will apply. Where your service is terminated due to the above reasons, and an engineer visit is required, a charge of £130.00 will apply

Administration Charge - £10.00

Paper Billing – £1.90 per bill

Debit/Credit Card Payment- £5.00 per transaction*

Continuous Payment Authority - £2.00 per transaction

Cheque Payment - £10.00

Late Payment Charge - £10.00

Charges you may incur upon notice of termination of contract

Cease Charge – £35.00

Early Termination Charge - The following charges apply if your contract with us is terminated early and before the end of the Contract Minimum Period:

If you are a phone only customer you will be charged £3 for each remaining month of the Contract Minimum Period.

If you are a phone and broadband customer you will be charged:

Phone and ADSL Broadband - £8.50

Phone and FTTC (Fibre) Broadband - £20.50

for each remaining month of the Contract Minimum Period, plus either:

- the sum of £50 if there are more than 12 months of the Contract Minimum Period remaining when your contract is terminated; or
- the sum of £25 if there are less than 12 months of the Contract Minimum Period remaining when your contract is terminated;

Email Reactivation – £30

All charges include any applicable VAT.